

INFORMATION ABOUT ELECTRONIC IDENTIFICATION AND SIGNATURE MECHANISMS FOR DEALING WITH THE INSTITUT RAMON LLULL FROM 2026 ONWARDS

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1. Available options

| RESIDENCE | IDENTIFICATION AND ELECTRONIC SIGNATURE MECHANISMS | APPLICANT PROFILE |
|---------------------------|---|---|
| Catalonia/ Spain | Digital Certificate | Natural persons and legal entities |
| | idCAT Mobile | Natural persons and legal entities (legal representative) |
| | Cl@ve | Natural persons and legal entities (legal representative) |
| European Countries | European Digital Certificate (1) | Natural persons and legal entities (legal representative) |
| | idCAT Mobile | Natural persons and legal entities (legal representative) |
| Non european countries | idCAT Mobile | Natural persons and legal entities (legal representative) |

(1) European Digital Certificate: A certificate issued by a qualified certification authority recognized by the European Union. You can consult the list of qualified EU providers at the following link:

<https://eidas.ec.europa.eu/efda/tl-browser/#/screen/home>

If you wish to verify the validity of your digital certificate beforehand, you can use the e-TRAM 2.0 testing services provided by the Consorci d'Administració Oberta de Catalunya (AOC) at the following address: [Procedures and procedures - Training institution A](#)

Depending on the service or procedure, the list of accepted certificates may be restricted according to the specific aspects of its security policy and/or applicable regulations.

2. About Digital Certificate

2.1. What is it?

A digital certificate is an electronic means that enables the secure identification of individuals and legal entities on the Internet. Issued by recognized certification authorities, it links a public key to the identity of its holder, thereby ensuring: the unequivocal identification of the issuer, the integrity of the transaction, the authenticity of the document, and the confidentiality of the communication.

It allows us to identify ourselves on websites, carry out online procedures, and sign electronic documents securely and confidentially.

There are two types:

- A digital certificate on a physical identity card that contains a digital chip (for example, the electronic DNI), or
- A digital certificate installed on a computer (for example, the idCAT certificate)

Qualified digital certificates from any European Union country can be used, in accordance with **Regulation (EU) 910/2014** of the European Parliament and of the Council of 23 July 2014. These are accepted by the validator of the Consorci d'Administració Oberta de Catalunya to identify individuals and legal entities before Catalan public administrations.

In the case of **legal entities**, they are accepted as long as they identify the **legal representative** of the entity. In such cases, documentation of the entity (e.g., articles of incorporation, statutes) must be submitted, along with documents that validate the legal representation (e.g., deeds, notarized powers of attorney). These documents will be submitted together with the rest of the administrative documentation for the procedure, once the application has been made. The Institut Ramon Llull will carry out the necessary checks for its validation and will issue the required requests in case of missing documentation or errors.

2.2. Useful links

You can check whether your digital certificate is included in the [list of qualified certification authorities of the European Union](#). If you do not have a digital certificate, you should submit your request through one of the companies included in the list.

If you want to verify the validity of your digital certificate beforehand, you can use the e-TRAM 2.0 testing services of the Consorci d'Administració Oberta de Catalunya (AOC) at the following address: [Procedures and procedures - Training institution A](#)

3. About idCAT Mòbil/Cl@ve

3.1. What are they?

They are mechanisms of identification and electronic signature aimed at citizens based on the sending of one-time passwords to the mobile phone. Prior registration of contact details is required in the electronic registry of either the Catalan Government's virtual office (idCAT) or the Spanish Public Administration (Cl@ve).

They are systems for identifying natural persons. In the case of **legal entities**, they are accepted if they identify the **legal representative** of the entity. In such cases, documentation of the entity (e.g., articles of incorporation, statutes) must be submitted, along with documents that validate the legal representation (e.g., deeds, notarized powers of attorney). These documents will be submitted together with the rest of the administrative documentation for the procedure, once the application has been made. The Institut Ramon Llull will carry out the necessary checks for its validation and will issue the required requests in case of missing documentation or errors.

For **applicants from outside the EU**, the preferred system is **idCAT Mòbil**, which can be activated through video identification. The registration and confirmation of activation in the idCAT Mòbil service will be verified via email within **48 hours** (Monday to Friday, except holidays).

Once you have obtained idCAT Mòbil, you can carry out the desired procedure on the IRL Virtual Office.

3.2. Useful links

[Info idCAT Mobile](#)

[idCAT Mobile Register](#) (DNI, NIE, TIE, PASSPORT)

[Info Cl@ve](#)

[Cl@ve Register](#) (DNI, NIE)

4. Frequently asked questions

- **If I have a valid username and password (accreditation system managed by IRL), can I use it?**

There will no longer be an option to submit new applications through this method. The applicant will need to identify themselves using a digital certificate, idCAT Mòbil, or Cl@ve.

- **If I experience problems during the process with the digital certificate, idCAT Mòbil, or Cl@ve, what should I do?**

You must contact us through this form: [Virtual Office - Contact - Institut Ramon Llull](#) and select the option Digital Certificate / idCAT Mòbil / accreditation. The maximum response time will be two working days.

- **If I started a procedure in 2025 or earlier and need to attach documentation, can I use my valid accreditation?**

In these cases, yes, since the procedures were started in accordance with regulations that allowed it. For procedures started in 2026, however, accreditation (username/password) will no longer be accepted.